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| User | Functionality | Reason for Functionality | Priority | Status |
| Booking Staff | Login | To allow the software to identify who is operating it | Very High |  |
| Booking Staff | To view screenings at a given cinema | To identify what screenings are on so they know what to book or give customers details of screenings at other cinemas | High |  |
| Booking Staff | To create a booking for a screening | So staff can book tickets for cinema customers | Very High |  |
| Booking Staff | To cancel bookings | So staff can cancel unwanted bookings for customers | Very High |  |
| Admin | View Booking Staff details | To be able to identify the staff they might manage | High |  |
| Admin | Edit Booking Staff details | So they can make necessary amendments/correct mistakes | High |  |
| Admin | Delete Booking Staff | So they can remove staff who are no longer employed | High |  |
| Admin | Generate Admin reports | So they can see how their different elements of the cinemas are performing | Medium |  |
| Admin | View Film Details | So they can explain a film to a customer/check if it’s on the database | High |  |
| Admin | Edit Film Details | So they can make corrections to any film details | High |  |
| Admin | Delete a Film | So they can remove films that are no longer showing | High |  |
| Admin | Edit Cinema Screening | So they can correct screening information such as the film or the time if there are delays | High |  |
| Admin | Add Cinema Screening | So they can add more screenings for a film or perhaps even a new film | High |  |
| Admin | Remove Cinema Screening | So they can update the screenings if a screening is no longer going ahead | High |  |
| Manager | View Admin details | To be able to identify the staff they might manage | High |  |
| Manager | Edit Admin details | So they can make necessary amendments/correct mistakes | High |  |
| Manager | Delete Admin | So they can remove staff who are no longer employed | High |  |
| Manager | View Cinema details | So they can identify what values are stored about a cinema they might need to edit | High |  |
| Manager | Add new Cinema | So they can add any Cinemas should Horizon expand their business | High |  |
| Manager | Add new City | So they can add the city that any new cinemas might be in, including the new cities Cinema rates | High |  |

Note: Booking Staff as User also involves Admin/Manager and Admin as User also involves Manager